

## Actuate iServer

### **Release Notes**

11.0.5

Product Released: 2017-02-28

Release Notes Revised: 2017-02-20

# Contents

<b>1</b>	<b>Introduction</b> .....	<b>3</b>
1.1	Release Notes revision history .....	3
<b>2</b>	<b>About Actuate iServer</b> .....	<b>3</b>
2.1	New feature.....	3
2.1.1	Patching tool .....	3
<b>3</b>	<b>Packaging and documentation</b> .....	<b>3</b>
3.1	Related documentation .....	3
<b>4</b>	<b>Supported environments and compatibility</b> .....	<b>4</b>
4.1	Supported systems .....	4
4.2	Language support.....	4
<b>5</b>	<b>Fixed issues</b> .....	<b>5</b>
<b>6</b>	<b>Known issues</b> .....	<b>7</b>
<b>7</b>	<b>Contact information</b> .....	<b>9</b>

# 1 Introduction

These Release Notes provide an overview of Actuate iServer 11.0.5, including new features, delivery information, and supported platforms. OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check OpenText My Support (<https://support.opentext.com>) for any patches or documentation updates that may have been posted after the initial release of this product.

## 1.1 Release Notes revision history

Revision date	Sections revised	Description of revisions
2017-02-15	First release.	All new content.

# 2 About Actuate iServer

This section provides an overview of Actuate iServer 11.0.5.

Actuate iServer 11.0.5 supports designing, running, viewing, and deploying e.reports, spreadsheet reports, and BIRT reports.

## 2.1 New feature

Actuate iServer 11.0.5 includes the following new feature.

### 2.1.1 Patching tool

The patching tool facilitates the application of patches to certain Actuate products. It includes built-in tracking and a user interface. Developers package patch files and an installation document into a single zip archive. Support then distributes this archive, which is provided as an input to a shell script located in the product files. This tool maintains a simple version history, and makes backups of all relevant files. Additionally, it includes a tool to list patches, and another tool to replicate all installed patches, for purposes of more easily patching multiple machines.

This tool is compatible with Information Console and iServer. It cannot be used to manage patches that were installed prior to the tool's deployment.

# 3 Packaging and documentation

Downloads and documentation for Actuate iServer are available on OpenText My Support (<https://support.opentext.com>).

## 3.1 Related documentation

For additional information about Actuate iServer, or for supplemental information about related products, refer to the following documents, which are available on OpenText My Support (<https://support.opentext.com>) here:

<https://knowledge.opentext.com/knowledge/llisapi.dll?func=ll&objId=65754596>

Alternatively, the documentation is available in PDF and HTML formats here:

<http://developer.actuate.com/resources/documentation/iserver/iserversp5/>

## **4 Supported environments and compatibility**

This section provides details about supported platforms, systems, and versions.

### **4.1 Supported systems**

A list of supported operating systems, hardware requirements, database systems, components, web browsers, server, and client platforms is available here:

<http://developer.actuate.com/resources/supported-products/iserver/iserver-11sp5/>

### **4.2 Language support**

Products are localized in the following languages:

- Actuate products are localized in French, German, Japanese, Korean, Simplified Chinese, and Spanish.
- e.Spreadsheet Designer is also available in Italian.
- Information Console is also available in Dutch, Indonesian, Italian, Portuguese, Portuguese-Brazil, Thai, and Traditional Chinese.

Language	BIRT Designer Professional, e.Report Designer Professional, and iServer	Information Console and Java Components	Scorecard and BIRT 360 Plus
	Arabic (ar_AR)	N/A	N/A
German (de_DE)	Translated	Translated	Translated
Spanish (es_ES)	Translated	Translated	N/A
French (fr_FR)	Translated	Translated	Translated
Indonesian (in_ID)	N/A	Translated	N/A
Italian (it_IT)	N/A	Translated	N/A
Japanese (ja_JP)	Translated	Translated	N/A
Korean (ko_KR)	Translated	Translated	N/A
Dutch (nl_NL)	N/A	Translated	N/A
Portuguese Brazil (pt_BR)	N/A	Translated	N/A
Portuguese (pt_PT)	N/A	Translated	N/A
Thai (th_TH)	N/A	Translated	N/A
Simplified Chinese (zh_CN)	Translated	Translated	N/A
Traditional Chinese (zh_TW)	N/A	Translated	N/A

## 5 Fixed issues

This section provides information about past issues that have been fixed in this release.

Issue number	Issue description
WEBV-2888	Help link - needs unique ID
WEBV-2882	Fix URL for the Cube Reports help in 11SP5 iPortal and MC
WEBV-2866	Getting "Partition path has to be defined and cannot be left blank for any servers" message on attempt to test, change, add partition on iServer system having two templates
WEBV-2857	Help links need defining
WEBV-1935	Print request as PDF in 11SP4F5 results in 404 error in IE
IHUBH-292	An error thrown out to print LC content during install BDPro and IOD v.11SP5
IHUBH-291	An error thrown in IOD in About dlg when clicked on the button "Installation Details"
IHUBH-288	Upgrade-11SP5: error : "PostgreSQL service is not started"
IHUBH-283	upgrade: 11SP5: Validation of postgresQL sevice check is not correct and its always failed to stop causing the exit from upgrade
IHUBH-282	Linux:11SP5:Upgrade: Stop postgres service validation in isinstall.sh is not based on DB configured with 11SP4
IHUBH-258	Upgrade-11SP5: error : "PostgreSQL service is not started"
IHUBH-252	11SP5: java.lang.NullPointerException is thrown while clicked on Installation History
IHUBH-248	11SP5: java.lang.NullPointerException is thrown while clicked on Installation Details from Help page of IO Design
IHUBH-247	Silent auto install failed to stop 11sp5 Linux based iserver via "./shutdown_srvr.sh -t0 -y" command
IHUBH-233	Replace licensing@actuate.com with support@opentext.com in message files
IHUBH-162	Actuate11 folder in All Program contain a link item "Switch Help location 11SP4 " while 11SP5 product version get installed

IHUBH-89	Rounding function on elements not applied on iServer
IHUBH-87	Unable to register ODBC drivers when installing eRDPro
IHUBH-86	Unable to get Data Preview working in eRDPro
IHUBH-61	error:3301 Report parameters not mapped for a specified file
IHUB-2271	e.Spreadsheets Designer pulling help from wrong location
IHUB-2247	11sp5. SUSE12 certifications. iServer failed to start factory server on SUSE12
DOCS-85	eRDPro fails to launch on Windows 10 and Windows 2012
BUILD-305	Update the name of the jboss ajc ear file to include the appserver name Wildfly
BUILD-284	e.analysis fails to launch in iServer 11SP5
BIRT-2743	11sp5. Failed to view some HTML5 charts after conversion to pdf, doc & xls

## 6 Known issues

The following known issues exist in this release.

Issue number	Issue description
IHUB-2247	<p>The SUSE Linux Enterprise Server 12 distribution does not include the 32-bit version of the Motif libraries. You must install the following libraries:</p> <ul style="list-style-type: none"> <li>• libpng14-14-1.4.8-3.1.2.x86_64.rpm</li> <li>• libpng14-14-32bit-1.4.8-3.1.2.x86_64.rpm</li> <li>• openmotif-libs-32bit-2.3.4-26.1.x86_64.rpm</li> <li>• glibc-devel</li> </ul> <p>You can obtain the required RPMs from <a href="http://www.motifzone.net">http://www.motifzone.net</a>.</p>
IHUBH-252	<p>In the IO Design perspective in BIRT Designer Professional, choosing Help&gt;Installation Details followed by choosing Installation History throws an exception.</p>
	<p>e.Analysis is only supported for Internet Explorer and Firefox web browsers. e.Analysis is not supported for Google Chrome, Microsoft Edge, and Safari web browsers.</p>

BIRT-2662	When you import the Sample IO Project into the IO Design perspective in BIRT Designer Professional, an error appears when you view Sales.iob. To resolve this problem, restart BIRT Designer Professional.
BIRT-2768	HTML5 charts may not be visible in BIRT reports output as PDF, DOC, or XLS on an AIX iServer using IBM JDK8. To work around this problem, use JDK7.
IHUB-778	iServer uses Port Mapper registry keys installed by a third-party executable, portinst.exe, located in the iServer/bin folder. The format and content of these registry keys cannot be modified. To minimize security risk, install iServer behind a firewall with controlled access. For more information about Port Mapper and the Port Listening Utility, go to <a href="http://www.processlibrary.com/en/directory/files/portserv/237424/">http://www.processlibrary.com/en/directory/files/portserv/237424/</a>
DOCS-99	<p>If PostgreSQL system variables exist on a Windows system, set them to the following values before upgrading iServer:</p> <p>PGHOST=localhost  PGPORT=8432  PGUSER=postgres  PGDATABASE=iserver</p> <p>You can reset these variables to their previous values when the upgrade is complete. If you fail to set these variables before upgrading iServer, iServer may not launch properly.</p>
DOCS-102	Although a report displays similarly across different output formats, a report does not render identically the same due to differences in the output formats. For example, when comparing DOCX and PDF outputs of the same report, the output formats have distinctive behaviors that make them display slightly differently.



## 7 Contact information

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OpenText My Support: <https://support.opentext.com>

For more information, visit [www.opentext.com](http://www.opentext.com)

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